

Nationwide Controlled Parking Systems Ltd.

Privacy Statement

General

Nationwide Controlled Parking Systems Ltd (NCPS) is committed to ensuring the privacy of all our customers' information.

We understand that as a customer or visitor using the NCPS Website, the privacy and the security of their information is very important. The purpose of this Privacy Statement is to outline NCPS's practices in this area.

The contents of this Privacy Statement are subject to change and to be updated without notice from time to time.

The information we collect

As a customer browses through our Website, our web server collects information about their visit, not about them personally. We do not gather information in relation to the frequency of customers visiting our web site. We invite the customer to ask questions in relation to our parking services and receive information to allow any appeal or question to be dealt with to be dealt with efficiently and effectively.

The question is then emailed to our information email site and sent to the relevant section. We only ask for further information in relation to the customer's vehicle if it is necessary to deal with their query.

All information is provided freely to us by the customer and is treated with the utmost confidentiality in accordance with all applicable legislative and regulatory standards. A record will be kept of the correspondence if it relates to an appeal or permit or any of our services. If the customer ever decides that they no longer wish us to keep or use the information they provided or they want the information to be revised or updated, they can make contact with us. We will remove or amend the information as appropriate in accordance with applicable legislative and regulatory requirements.

Use of 'Cookies'

NCPS do not use Cookies on their web site.

Disclosure of information

NCPS will not divulge customer information to a third party unless we have received customer authorisation OR we are required to do so by law.

Security of information

NCPS understand how important the security and confidentiality of all information provided by our customers. Keeping information secure is a priority for NCPS. Our goal is to protect all information received on the Internet in the same way as we would over the phone or by hard copy. In accordance with our obligations to keep data safe and secure even so, NCPS cannot guarantee the privacy or confidentiality of information relating to our customers passing over the Internet by external interference or factors outside our control.

Access to Personnel Information held by NCPS

Under section 4 of the Data Protection Acts, an individual has the right to request in writing, a copy of all personal information held about them by NCPS. A fee of € 6.35 may be charged for such requests. Under the Act NCPS have 40 days to comply with any requests. Access can be made to the following addresses admin@ncps.ie or 6 Mount Street Crescent Dublin 2

Internet Fraud

NCPS take every precaution against internet fraud. The highest standards of IT firewalls and precautions are in place and updated as necessary.

Hyperlinks

Some of the pages on this Website contain hypertext links to websites not maintained by NCPS. You are reminded that different terms and conditions of use will apply to you as a user of such websites. In addition such websites may not attain the same privacy standards as NCPS.